

Booking & Cancellation Policy

No shows and last minute cancellations enormously disadvantage our business, due to these problems Glamazon has a new booking policy, designed to protect, not only the business bottom line' and in turn, our affordability, but also to keep things fair for our clients.

To secure your appointment a non- refundable deposit will be required for any appointment time.

Appointments of 30 minutes will require a £5 Deposit

Appointments over 30 minutes will require £10 Deposit.

Clients that have missed previous appointments will be asked to pay in full on booking an appointment.

We understand that sometimes you may need to change your appointment we kindly request **48 hours notice** so we can offer that time slot to another client.

Your deposit will be transferred to your next appointment or refunded.

However, if you don't provide us with 48 hours notice or if you fail to turn up for your appointment your deposit will be forfeited, unless we are able to fill the appointment.

We cannot accept messages left on a Sunday as the salon is closed, as it is insufficient notice.

We thank you for your understanding.